

Ethical and Legal Issues in E-Business

EC-related Legal Issues:

- Domain Name Problems arise when several companies compete over a domain name.
- Taxes and Other Fees Federal, state, and local authorities are scrambling to figure out how to get a piece of the revenue created electronically.
- Copyright Protecting software and other intangible creations is difficult over the Web.

Ethical and Legal Issues in E-Business

Ethical Issues:

- Privacy and Web tracking.
- Privacy issues are related to both customers and employees.
- The human element.
- The implementation of EC may lead to personnel dissatisfaction and loss of salespeople's income Disintermediation.

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Ethical Issues:

- The use of EC may result in the elimination of a company's employees as well as brokers and agents.